



Anthem Blue Cross Blue Shield
200 Virginia Avenue
Indianapolis, Indiana 46204



Mary A. Smith
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Cincinnati, Ohio 45208

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Mary, here's some important information about your drug plan

Your prescription coverage is an important part of your benefit plan, and IngenioRx will start managing it on May 1, 2019. IngenioRx is a new Anthem company that's here to help you get the most from your drug plan.

What this means for you

You get teams of specialists to help you whenever you need it, powerful online tools that you can use at home or on the go, and access to your health and drug plans in one place.

Get ready for IngenioRx

Double-check your anthem.com member account to make sure all of your preferences are the way you want them. Don't have an account? Registering at anthem.com is quick and easy.

You'll also want to be sure your pharmacy has your most recent Anthem ID card info on file.

Have questions? Give us a call at the Pharmacy Member Services number on your ID card.

— Your Anthem team

New from IngenioRx

Start taking advantage of these features on May 1, 2019.

Expanded hours

Call us 24 hours a day, seven days a week at the Pharmacy Member Services number on your ID card.

Website and mobile app

Manage your pharmacy and health plans at anthem.com and Anthem Anywhere.

Online tools

Find a doctor or pharmacy, refill a prescription, learn about drug costs, and lots more in just a few clicks.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare Health Services Insurance Corporation (CompCare) or Wisconsin Collaborative Insurance Corporation (WCIC). CompCare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Anthem Blue Cross and Blue Shield.